



## FAQs FOR SUPPORT STAFF (General Use)

### 1. What are the guidelines for using the computers in the EECS Dept.?

A document named the “ECE Department Computing Policy” has been designed to cover all guidelines. This information can be found at \_\_\_\_\_

### 2. What computers are available for ECE users?

Staff members are issued a computer at the discretion of the department head. Faculty are also issued a computer at the discretion of the department head. Upon a faculty member being hired into the dept., they are allotted a startup fund from which that computer is purchased. All ECE users (students, faculty and staff) have access to the computers in the Instructional Computing Laboratory (ICL). The laboratory consists of the following machines (all connected via Ethernet):

- 10 UNIX file servers managing a total of 40+ GB of disk space
- 28 Sun SPARCstation 5 workstations: 32 MB RAM, 8-bit color, 500 MB disk space
- 31 Sun Ultra 1 66MB RAM 1.05 GB disk space
- 14 Macintosh Iix computers: 8 MB RAM, 80 MB disk space
- 20 Macintosh IIsi computers: 8 MB RAM, 80 MB disk space

(bert.ece.uic.edu and ernie.ece.uic.edu) that are accessible via the network that all ECE users may use remotely. All ECE users are issued a UNIX account. This UNIX account allows a user to access all of the ICL Sun workstations and bert and ernie.

### 3. What is the policy for obtaining an account in the ECE Dept.?

Computer accounts are only to be issued to ECE faculty, staff, students and those students registered in an ECE course that requires a computer account. These accounts are considered permanent if a user is faculty, staff, or if the student has declared their major to be EE and CE. Temporary accounts are issued to students not majoring in the ECE Dept., yet are taking ECE classes.

If faculty or staff leave the ECE department, their accounts must be discontinued after a one-month grace period. Students are given one year since they have last registered and completed a class before their accounts are discontinued. No exceptions. Backups of their files may be kept only up to six months. After this six-month period, all backup files can be eliminated.

### 4. OK, I'm an ECE user. How do I get an account?

UNIX computer accounts are issued to ECE faculty and staff immediately upon hiring. UNIX computer accounts for students are created on the first four (4) Tuesdays of every semester. Once a permanent account has been created, a user will not receive another account, unless they leave the University and come back at a much later date. New accounts are created only for those students who have registered for ECE classes in the current semester.

### 5. I don't care about UNIX accounts. I just want email!

Your email is a service dependent upon the UNIX account that has been created for you. Whether you want it or not, you have a UNIX account if you have email deriving from the ECE Dept.